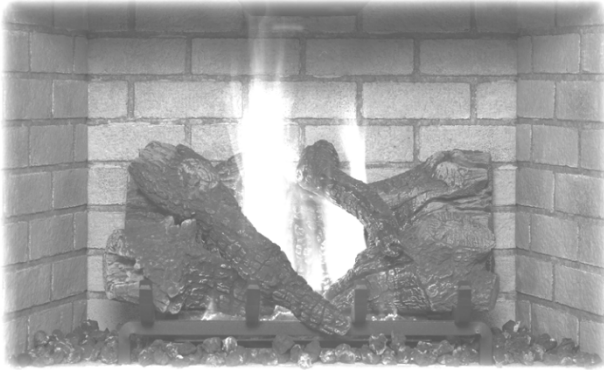


564 HO GREEN SMART™ Fireplace



Listed by



AS 4553-2008

GMK10022

IAPMO-R&T OCEANA

Operation - Maintenance

WARNING: If the information in these instructions is not followed exactly, a fire or explosion may result causing property damage, personal injury or loss of life.

- Do not store or use gasoline or other flammable vapors and liquids in the vicinity of this or any other appliance.

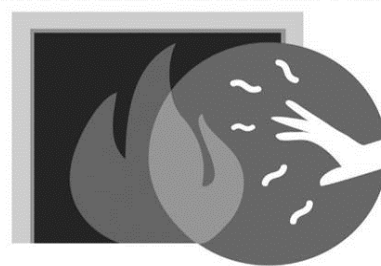
WHAT TO DO IF YOU SMELL GAS:

- Do not try to light any appliance.
- Do not touch any electrical switch; do not use any phone in your building.
- Immediately call gas supplier from a neighbor's phone. Follow the gas supplier's instructions.
- If you cannot reach your gas supplier, call the fire department.
- Installation and service must be performed by a qualified installer, service agency or the gas supplier.

This appliance may be installed in an aftermarket permanently located, manufactured home (USA only) or mobile home, where not prohibited by local codes.

This appliance is only for use with the type(s) of gas indicated on the rating plate. A conversion kit is supplied with the appliance.

WARNING



**HOT GLASS WILL
CAUSE BURNS.**

**DO NOT TOUCH GLASS
UNTIL COOLED.**

**NEVER ALLOW CHILDREN
TO TOUCH GLASS.**

Owner's Manual

Dragon Wholesaling Pty. Ltd.
Unit 2, 16 Lexington Drive
Bella Vista NSW 2153
Australia

Introduction

We welcome you as a new owner of a 564 HO gas fireplace. This manual details operation and maintenance of this fireplace. Please familiarize yourself with the Owner's Manual before operating your heater and save the manual for future reference.

Important Information

No other 564 HO gas fireplace has the same serial number as yours. The serial number is on the listing label that is chained to the gas control valve. This serial number may be needed in case you require service.

Model: _____ 564 HO GSR Fireplace

Serial Number: _____

Purchase Date: _____

Purchased From: _____

Register your warranty online at:

lopi.com.au

Or, mail your warranty card to:

Dragon Wholesaling Pty. Ltd.

Unit 2, 16 Lexington Drive

Bella Vista NSW 2153

Australia

Save Your Bill of Sale.

To receive full warranty coverage, you will need to show evidence of the date you purchased your heater. Do not mail your Bill of Sale to us.

We suggest that you attach your Bill of Sale to this page so that you will have all the information you need in one place should the need for service or information occur.

Installation Warnings

- Installation requirements are printed in the 564 HO GSR Installation Manual (part # 100-01327). All requirements in the installation manual must be met.
- Failure to follow all of the requirements may result in property damage, bodily injury, or even death.
- This heater must be installed by a qualified installer who has gone through a training program for the installation of direct vent gas appliances.
- This appliance must be installed in accordance with all local codes, if any; if not, follow ANSI Z223.1 and NFPA 54(88).
- In Manufactured or Mobile Homes must conform with Manufactured Home Construction and Safety Standard, Title 24 CFR, Part 3280, or, when such a standard is not applicable, the Standard for Manufactured Home Installations, ANSI/NCSCS A225.1. This appliance may be installed in Manufactured Housing only after the home is site located.
- The fireplace is designed to operate on natural gas, or propane (LP).
- All exhaust gases must be vented outside the structure of the living-area. Combustion air is drawn from outside the living-area structure.
- Notify your insurance company before hooking up this fireplace.

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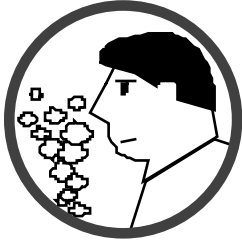
Features

- Works During Power Outages (battery backup)
- GreenSmart™ Thermostat / Remote Control
- Realistic "Wood Fire" Look
- Standard Blowers for Effective Heat Distribution
- Built-In Accent Light (night light)
- Built-In Control Panel Light
- Standing or Intermittent (GreenSmart) Pilot
- Convenient Operating Controls
- Variable-Rate Heat Output
- Low Maintenance

Heating Specifications

	Natural Gas	Propane
Approximate Heating Capacity (in square meters)*	Up to 158	Up to 158
Maximum MJ Input Per Hour	35.0	35.0

* Heating capacity will vary with floor plan, insulation, and outside temperature.



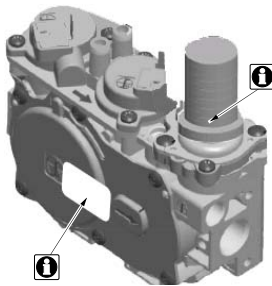
IF YOU SMELL GAS:

- * Do not light any appliance
- * Extinguish any open flame
- * Do not touch any electrical switch or plug or unplug anything
- * Open windows and vacate building
- * Call gas supplier from neighbor's house, if not reached, call fire department



This unit must be installed by a qualified installer to prevent the possibility of an explosion. Your dealer will know the requirements in your area and can inform you of those people considered qualified. The room heater should be inspected and cleaned before use and at least annually by a qualified service person. More frequent cleaning may be required due to excessive lint from carpeting, bedding material, etc.

The instructions in this manual must be strictly adhered to. Do not use makeshift methods or compromise in the installation. Improper installation will void the warranty and safety listing.



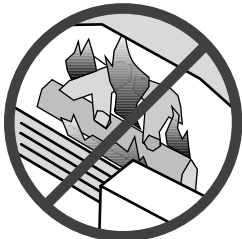
This heater is either approved for natural gas (NG) or for propane (LP). Burning the incorrect fuel will void the warranty and safety listing and may cause an extreme safety hazard. Direct questions about the type of fuel used to your dealer. Check for a label on the flame adjust knob on the gas control valve (this is the best place to check). You may also check for a label on the gas control valve body.



Contact your local building officials to obtain a permit and information on any installation restrictions or inspection requirements in your area. Notify your insurance company of this heater as well.



If the flame becomes sooty, dark orange in color, or extremely tall, do not operate the heater. Call your dealer and arrange for proper servicing.



It is imperative that control compartments, screens, or circulating air passageways of the heater be kept clean and free of obstructions. These areas provide the air necessary for safe operation.



Do not operate the heater if it is not operating properly in any fashion or if you are uncertain. Call your dealer for a full explanation of your heater and what to expect.



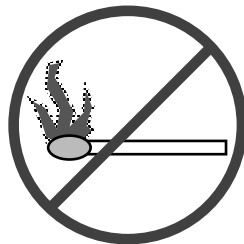
Do not store or use gasoline or other flammable liquids in the vicinity of this heater.



Do not operate if any portion of the heater was submerged in water or if any corrosion occurs. Immediately call a qualified service technician to inspect the appliance and to replace any part of the control system and any gas control that has been under water.



Do not place clothing or other flammable items on or near the heater. Because this heater can be controlled by a thermostat there is a possibility of the heater turning on and igniting any items placed on or near it.



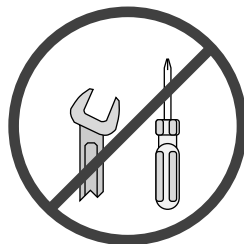
Light the heater using the built-in igniter. Do not use matches or any other external device to light your heater.

Allow the heater to cool before carrying out any maintenance or cleaning.



The viewing glass should be opened only for conducting service. Do not operate with cracked, broken, or removed glass.

Any safety screen or guard removed for servicing must be replaced prior to operating the heater.

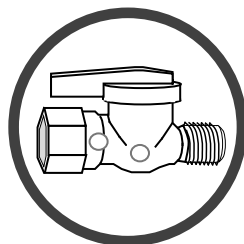


Never remove, replace, modify or substitute any part of the heater unless instructions are given in this manual. All other work must be done by a trained technician. Don't modify or replace orifices.



Operate the heater according to the instructions included in this manual.

If the main burners do not start correctly turn the gas off at the gas control valve and call your dealer for service.



Instruct everyone in the house how to shut gas off to the appliance and at the gas main shutoff valve. The gas main shutoff valve is usually next to the gas meter or propane tank and requires a wrench to shut off.



This unit is not for use with solid fuel

Do not place anything inside the firebox (except the included fiber logs).

If the fiber logs become damaged, replace with Travis Industries log set.



Do not throw this manual away. This manual has important operating and maintenance instructions that you will need at a later time. Always follow the instructions in this manual.



Children and adults should be alerted to the hazards of high surface temperature and should stay away to avoid burns or clothing ignition. Young children should be supervised when they are in the same room as the heater.



Dragon Wholesaling grants no warranty, implied or stated, for the installation or maintenance of your heater, and assumes no responsibility of any consequential damage(s).

Before You Begin

- Read this entire manual before you use your new fireplace (especially the section "Safety Precautions" on pages 4 & 5). Failure to follow the instructions may result in property damage, bodily injury, or even death.

Remote Set-Up

Verify the Insert is plugged in

The insert should be plugged in before synchronizing the remote.

Synchronize the Transmitter to the Receiver

The transmitter will need to be synchronized to the receiver before the remote will work correctly.

Synchronizing is done in the following two steps below (see Figure 1):

- Press the PRG (Program) button on the receiver using a paperclip or equivalent device (receiver will beep 3 times).
- Press the "ON" button on the transmitter (receiver will beep 4 times).

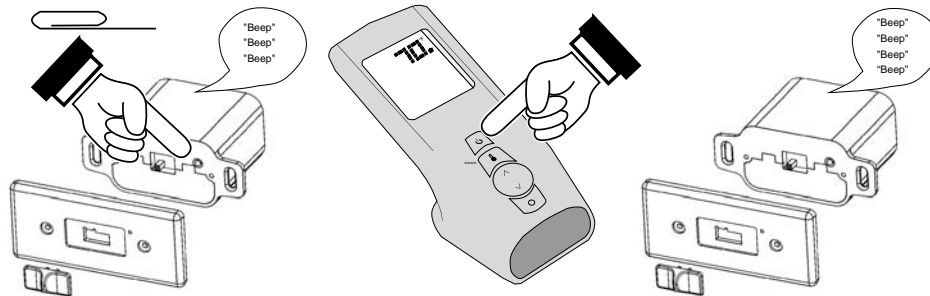


Figure 1

NOTE: If power is cut off to the receiver for an extended period of time, you may need to re-synchronize the remote.

Starting the Fireplace for the First Time

- Burn the heater at a high setting with the blower off for an extended period (up to 48 hours). This will cure the painted surfaces. **Fumes** from the paint curing and oil burning off the steel will occur. This is normal. We recommend opening a window to vent the room.
- **Condensation** may appear on the glass each time you start the fireplace - this is normal.
- **Blue Flames** will occur on the fireplace when it first comes on. After fifteen minutes the flames will turn a more realistic yellow and orange color.
- Certain installations use a remote, thermostat, or wall switch to turn the fireplace on and off. If this is the case, leave the ON/OFF switch "ON".
- Verify the power backup and control light batteries are installed (see page 14).

Display Fahrenheit or Celsius

- With the system in the "OFF" position, press both the MODE and THERMOSTAT buttons simultaneously to toggle between Fahrenheit (F) and Celsius (C).

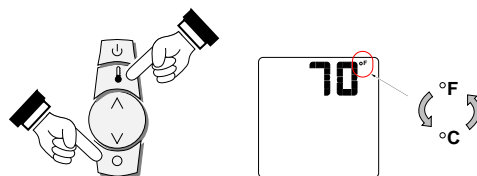


Figure 2

Direct Operation

The fireplace may be directly operated from the receiver. The three positions are below (see Figure 3):

ON – Burner turns on (regardless of transmitter settings).

OFF – Burner turns off (regardless of transmitter settings).

REMOTE – Burner is controlled by the transmitter.

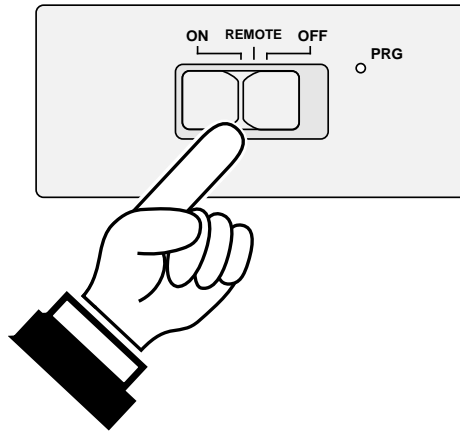
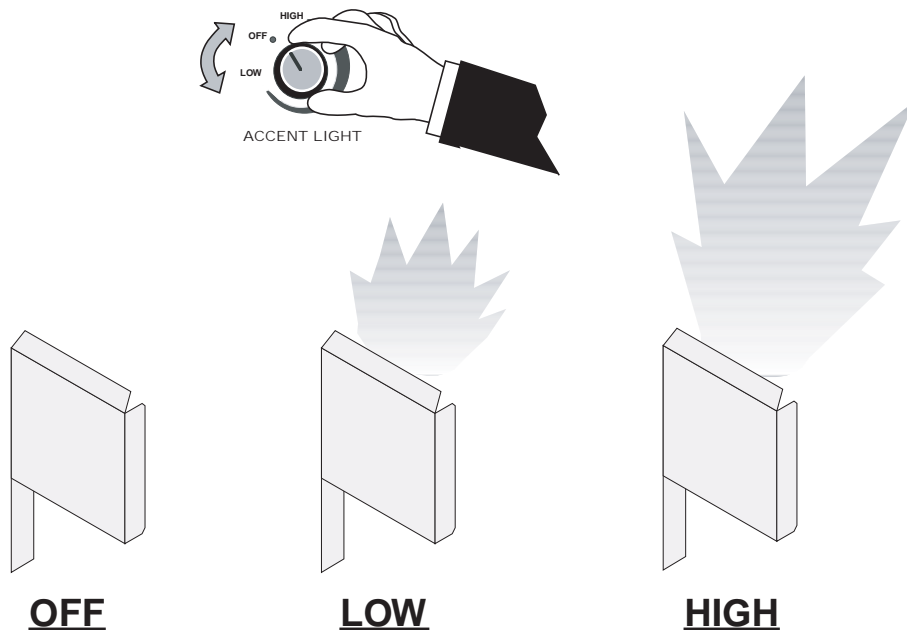


Figure 3

NOTE: When the receiver switch is turned to ON or OFF, the mode settings (Flame Height, Comfort Control) will remain in the same state as before the switch was moved (i.e.: the receiver “remembers” the last setting). If you wish to adjust the mode settings use the transmitter mode button to adjust the settings (see “Mode Controls” on page 11). The thermostat and burner on/off operating functions will not work on the transmitter.

Accent Light

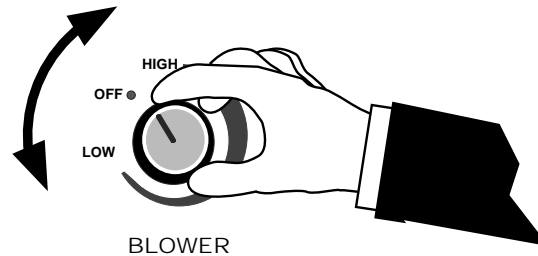
This fireplace has a built-in accent light that may be turned on and off and dimmed to your preference. Turn the knob to achieve the desired light output.



Adjusting the Blower Speed

The blower helps transfer heat from the heater into the room. It will not turn on until the heater is up to temperature (approximately 15 minutes after starting). See the illustration below for instructions on adjusting the blower speed.

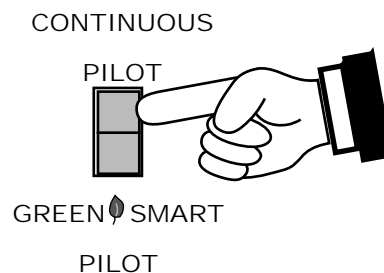
NOTE: With the rear burner off (comfort control), the heater may not become hot enough for the blower to turn on.



Continuous Pilot / GreenSmart™ Pilot Switch

This fireplace may run with the pilot continuously running or in GreenSmart (intermittent) mode. For most homeowners, the GreenSmart mode is preferred (this saves fuel, doesn't give off un-needed heat). However, in some situations the homeowner may prefer to switch the fireplace to continuous pilot. The most typical reasons for switching to continuous pilot are:

- Very Cold Conditions – in very cold conditions you may notice that the burner does not light quickly, and the flames lift off the burner. If this is situation, we recommend you switch to continuous pilot. This will create a slight draft in the vent, allowing for the burner to light quickly and draft correctly.
- Excessive Condensation on Glass After Startup – certain installations may encounter excessive fogging on the window after stuartup (not just the first time the fireplace was started). This is an aesthetic condition that may be remedied by switching the fireplace to continuous pilot.
- Cold Glass or Fireplace Front – in very cold conditions you may notice that the fireplace front and glass become very cold. To remedy this, switch the fireplace to continuous pilot.
- Frequent On / Off Operation – if you are frequently turning the fireplace on and off, you may wish to leave it in continuous pilot. This allows the burner to turn on more quickly, without pilot ignition delay.



Remote Operation

Once the receiver is switched to “REMOTE” the transmitter operates the fireplace. Once you understand how the transmitter works, you will be able to operate your fireplace quickly and easily.

Changing the Display to Celcius (C)

With the remote off, press the thermostat and mode button simultaneously. This will toggle between Fahrenheit and Celcius.

Display Overview

The transmitter display has four main sections (see Figure 4).

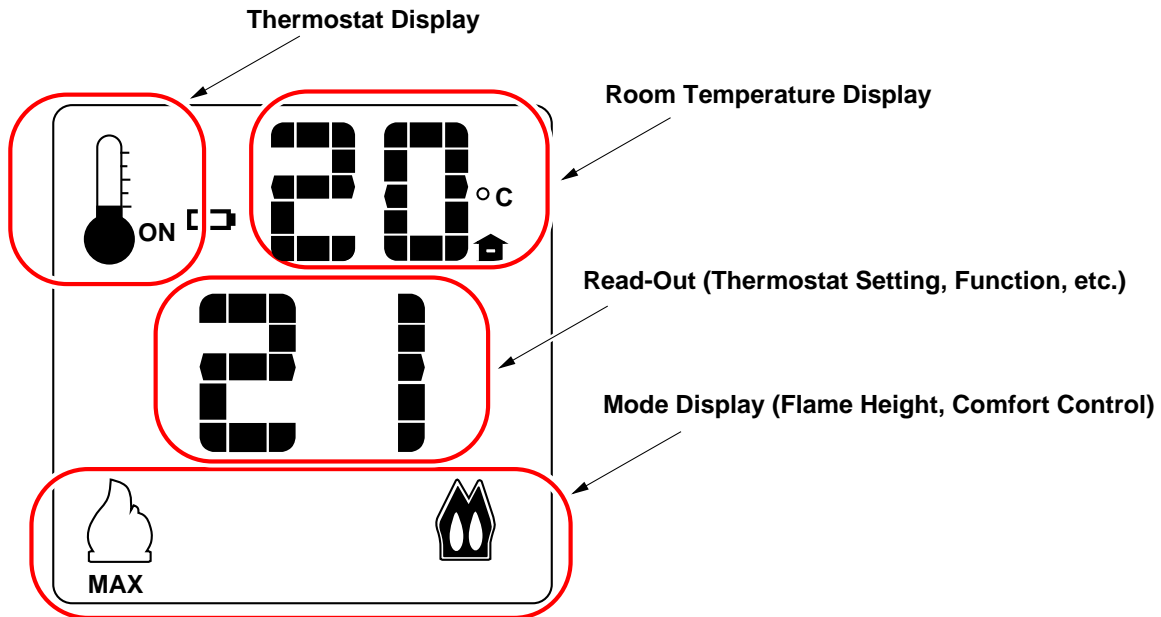


Figure 4

Listen for the “Beep”

Each time you press a button on the transmitter that controls the fireplace, a “beep” will come from the fireplace. When you change thermostat target settings the fireplace will not beep.

NOTE: When the receiver batteries start to get low, the receiver will beep intermittently. When the batteries are nearly depleted, the receiver will no longer beep. See “Receiver Batteries” on page 13).

Manual On-Off / Smart Thermostat / Standard Thermostat

Use the thermostat button to cycle through the three thermostat settings (see Figure 5).

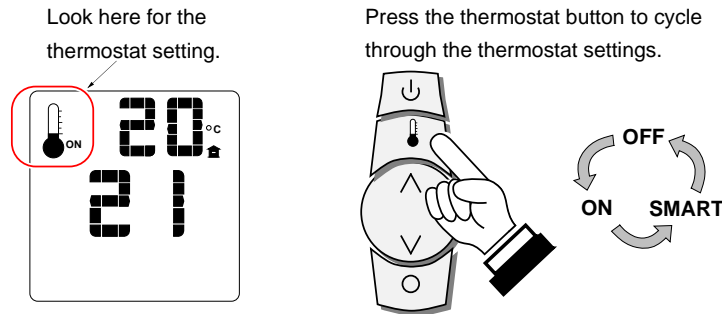


Figure 5

- MANUAL ON/OFF** – The burner will turn on and off using the remote (see Figure 6). Press the On/Off button to control the burner. When off, the display will only show the current temperature.

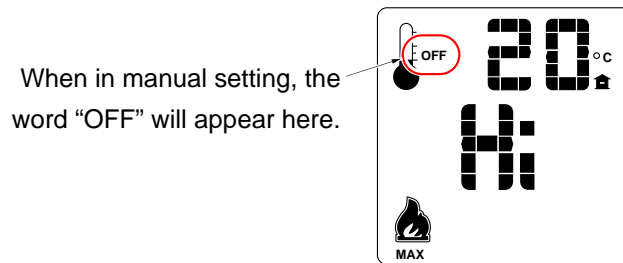


Figure 6

- SMART THERMOSTAT** – While in smart thermostat, the transmitter will control the burner to achieve the target temperature (see Figure 7 below). Flame height will be adjusted up or down to allow operation without turning the burner on and off (also called "smart modulation"). To adjust the target temperature, press the up and down buttons until a suitable temperature is achieved.

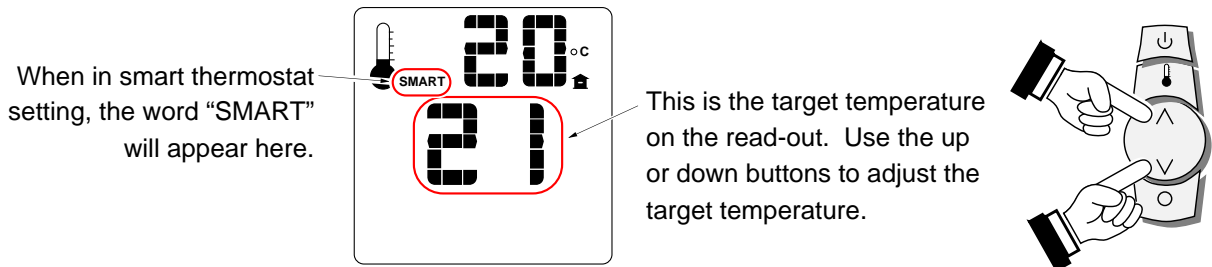


Figure 7

- STANDARD THERMOSTAT** - While in standard thermostat setting, the transmitter will turn the burner on and off to achieve the target temperature (see Figure 8 below). To adjust the target temperature, press the up and down buttons until a suitable temperature is achieved.

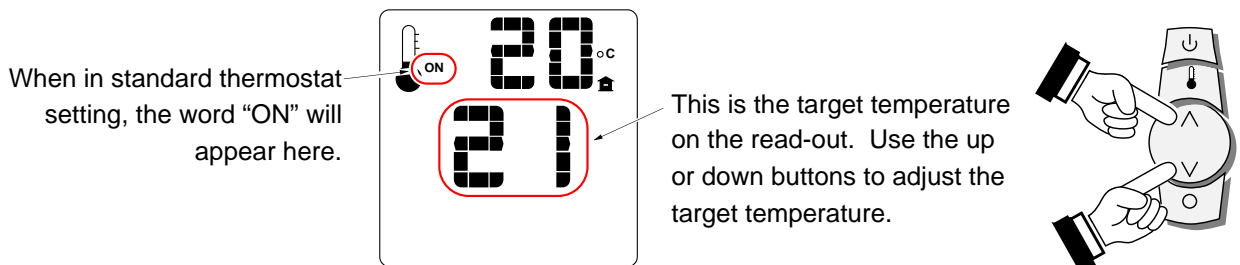


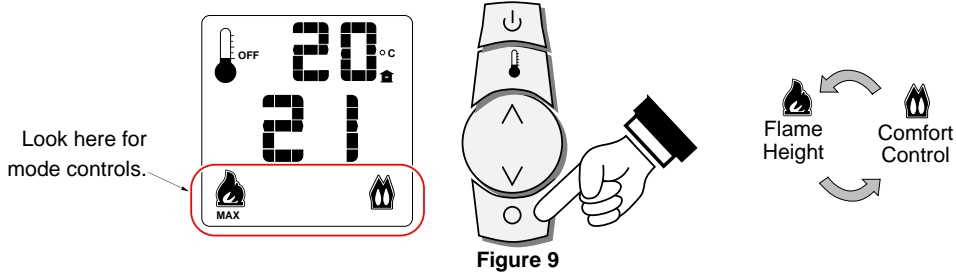
Figure 8

NOTE: if the transmitter batteries go dead while in thermostat setting (standard or smart), the appliance will shut off after approximately 24 hours.

Mode Controls (Flame, Comfort Control)

Use the mode button to cycle through the two mode controls (see Figure 9 below).

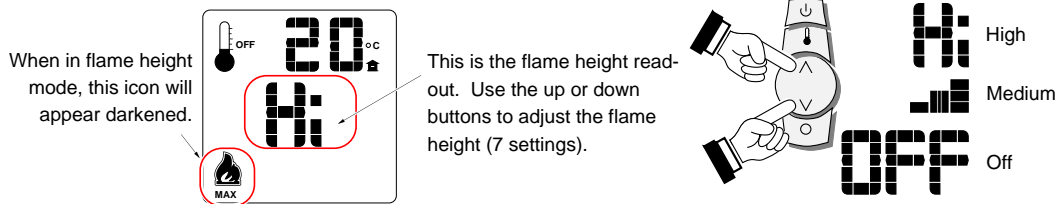
Press the mode button to cycle through the mode settings.



Flame Height

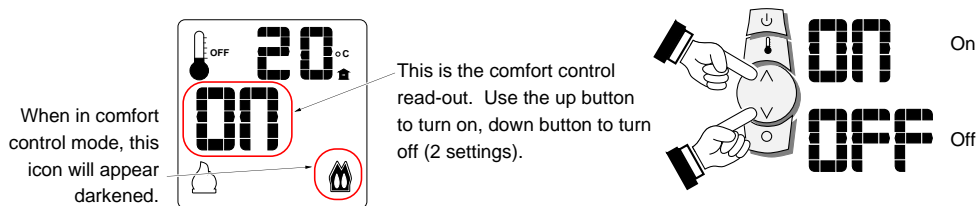
Flame height may be controlled using the up and down buttons when in Flame Height Mode (see Figure 10 below). The center display will display the 7 settings, from "OFF" to "HI" for full on.

NOTE: Flame height may not be adjusted if operating in Smart Thermostat setting.

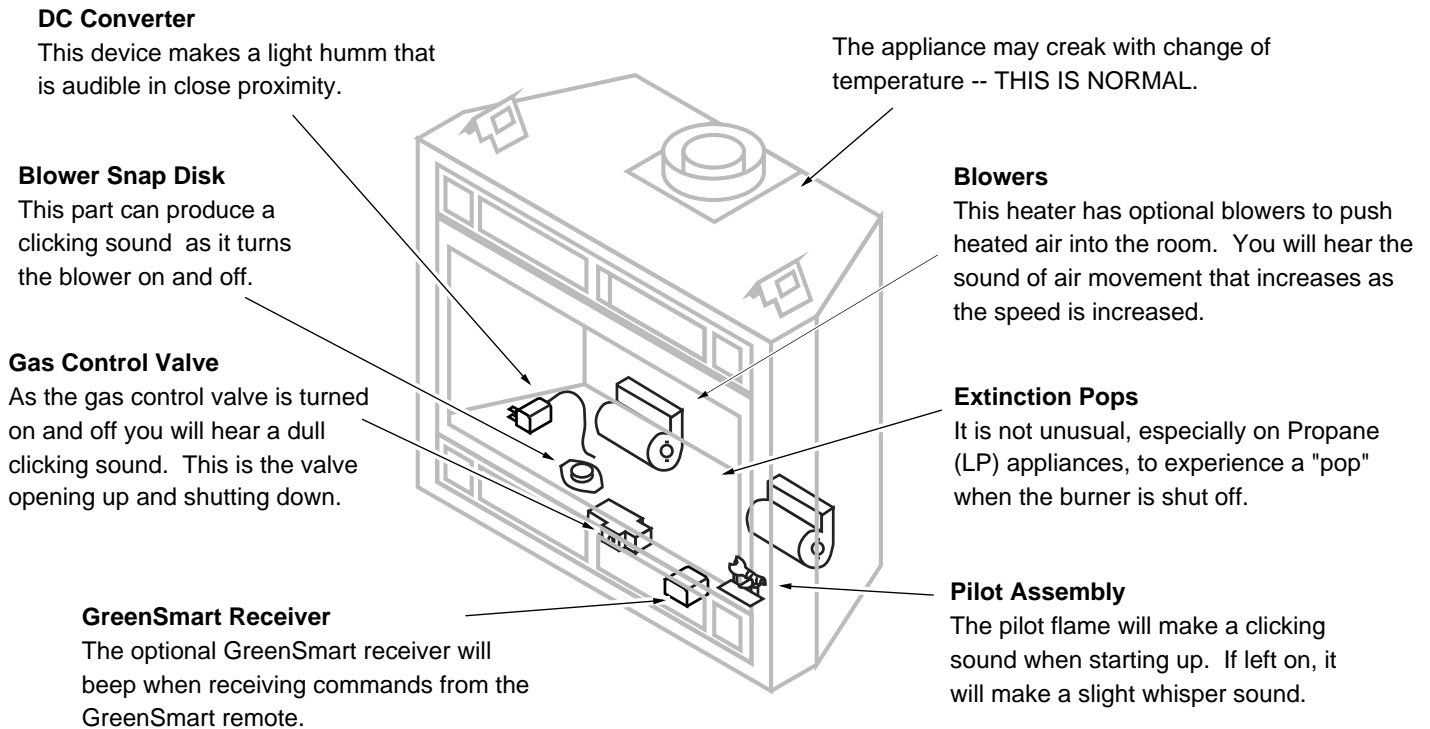


Comfort Control (rear burner)

The comfort control (rear burner) may be turned on and off using the up and down buttons when in Comfort Control Mode (see Figure 11). The center display will display either "ON" or "OFF".



Normal Operating Sounds



Normal Operating Odors

This appliance has several areas that reach high temperatures. Dust or other particles on these areas may burn and create an odor. This is normal during start-up. You may notice the smell is more acute if the appliance was left idle for a long period.

Low Battery Indicator

Transmitter Batteries

The transmitter has a battery-level indicator. When it indicates low battery voltage (see below), install three new AAA alkaline batteries into the transmitter (see “Battery Replacement” on page 14).

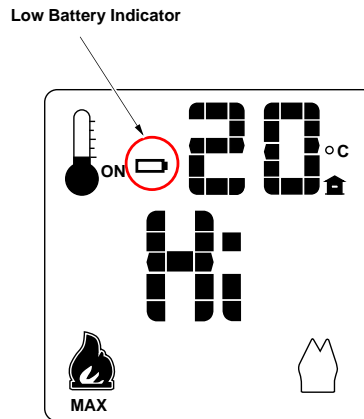


Figure 12

Receiver Batteries

The receiver will “beep” periodically when the receiver batteries go low. Install four new AA alkaline batteries into the receiver when this occurs (see “Battery Replacement” on page 14). In applications where the appliance is required to provide heat, we recommend replacing the batteries before each heating season.

Child Proof Feature

The child proof feature disables the control buttons, preventing un-wanted use of the remote.

- Press both the MODE and UP buttons simultaneously to turn this feature on and off (see below).

HINT: This feature is especially useful while using the thermostat setting.

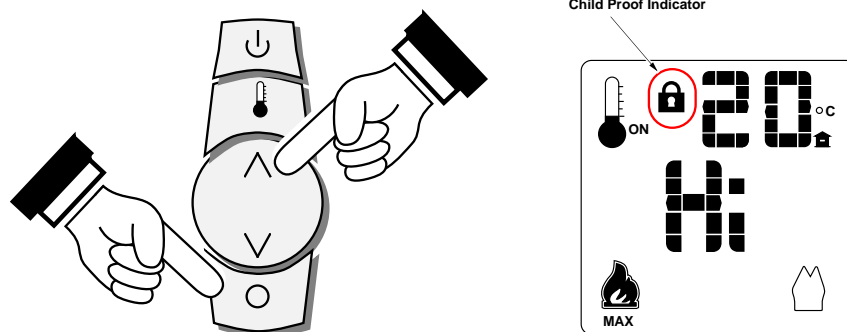


Figure 13

Power Outages

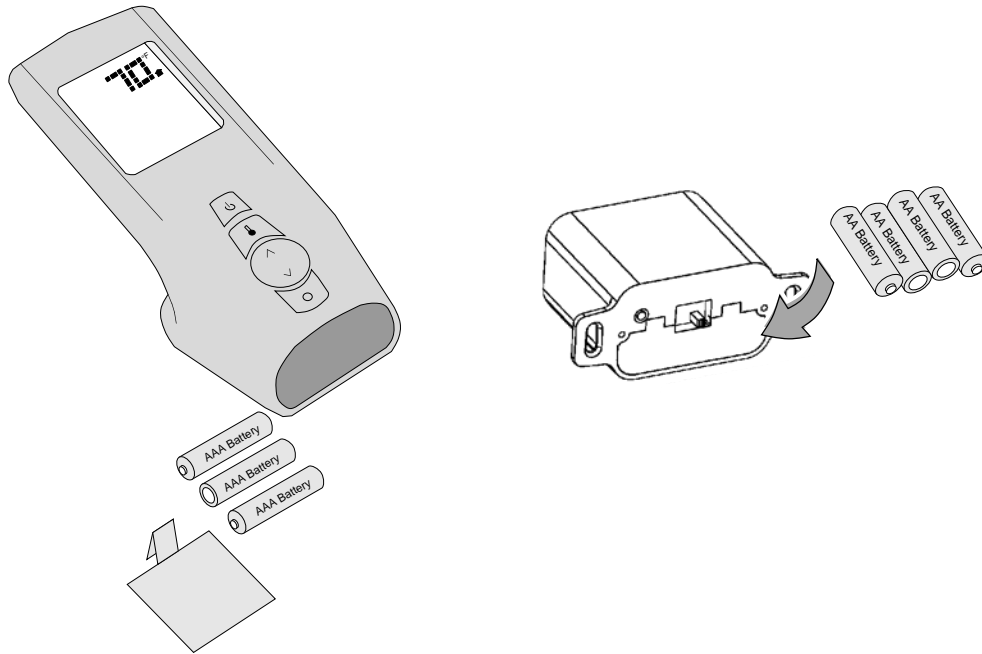
The remote will work if household current (AC power) is disconnected. The batteries inside the receiver will continue to power the heater but the accent light and blower will not operate.

Maintaining Your Fireplace's Appearance

Fingerprints or other marks left on the optional plated surface may become etched in place if they are not wiped clean prior to turning the fireplace on. Clean the plated surface with denatured alcohol and a soft cloth (with the fireplace cool). Other cleaners may leave a film that may become etched into the surface.

Battery Replacement

1. Install the four AA batteries (see illustration below). The AA batteries act as a power backup in case the household (AC) power goes out and are required for operation. Install three AAA batteries into the remote (see illustration below). Synchronize the transmitter to the IFC (see page 6).



Accent Light Replacement

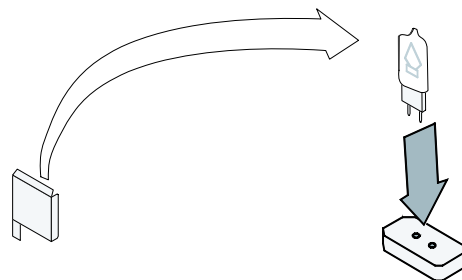
Accent lights are included in your fireplace to provide additional lighting. These bulbs will burn out over time. To replace, follow the directions below:

- Shut off gas to the fireplace and let it cool for 15 minutes.
- Turn off electricity to the fireplace (disable the breaker).
- Remove the glass (see page 20) and logs (see instructions included with logs).
- Replace the halogen bulbs with the following bulbs:

35 Watt 240 Volt T4 Halogen Bulb (G6.35 Base)

Lower Bulbs

- Located behind the logs on the EmberFyre and DancingFyre Burners.
- Located below the media tray (firebox floor) on the DiamondFyre Burner.



Remove the bulb from the socket as shown above.

(NOTE: .Take care to not touch the bulb with your fingers – use foam packing or paper towel to hold the bulb):

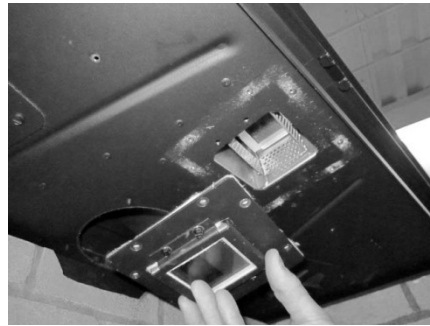
Upper Bulb

1. Remove the exhaust manifold from the roof of the fireback. The 2 rear screws are in slots, and do not need to be removed. Remove the 2 front screws from the exhaust manifold, then tilt the manifold down and slide it forward to remove.

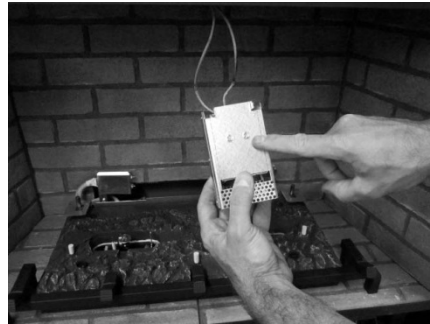
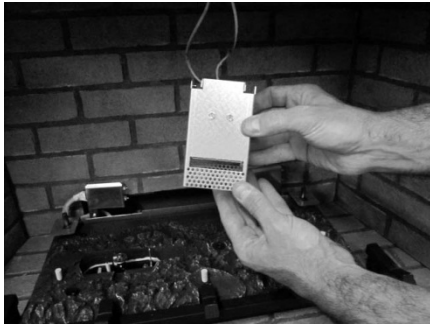


2. Remove the accent light cover plate from the roof of the firebox. Remove the outer 8 screws, not the inner 4 screws.

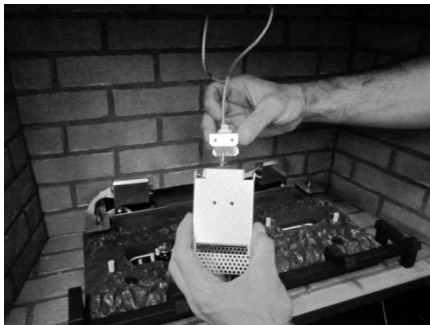
NOTE: When replacing this plate, position the glass to the rear. Make sure the gasket seals tightly against the firebox ceiling.



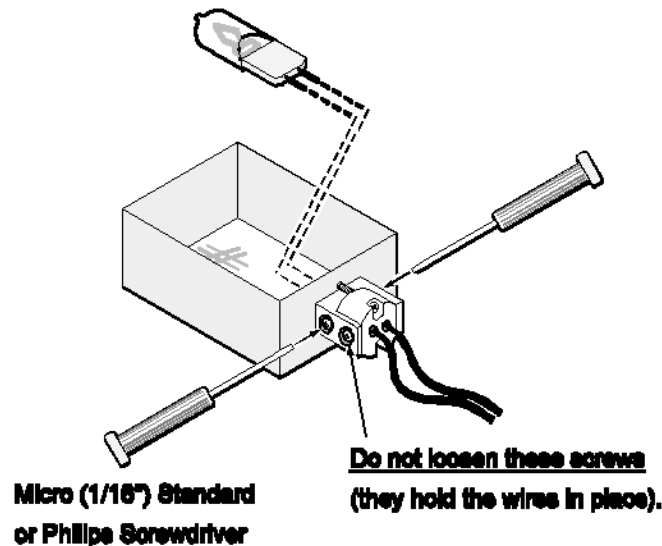
3. Pull down the upper accent light enclosure from the roof of the firebox, as shown below. Note the 3 screws holding the bulb assembly in place.



4. Remove the 3 screws holding the bulb assembly in the accent light enclosure. Remove the bulb assembly from the enclosure.



- Loosen the two screws nearest the bulb to disengage the bulb from the holder. Remove the bulb from the holder. Replace the bulb, making sure not to touch the bulb with your fingers (grasp the bulb with the bulb packaging or a paper towel). Tighten the screws until the bulb is secure (do not over-tighten, this may damage the electrical contacts on the bulb).

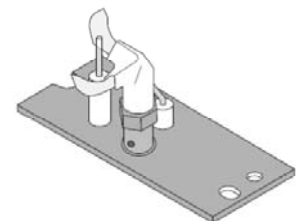


- Return the fireplace to the correct configuration.

Yearly Service Procedure

Failure to inspect and maintain the fireplace may lead to improper combustion and a potentially dangerous situation. We recommend the following procedures be done by a qualified technician.

- Turn the pilot flame to continuous. It should touch approximately 3/8" of the top of the flame sensor. If it does not, contact your dealer for service.
- Shut off gas to the fireplace and let it cool for 15 minutes. Remove the glass (see page 20).
- Remove the log set (**NOTE: The logs are very fragile** — see page 22). If severely deteriorated, replace. Check the logs for sooting. A small amount of soot along the bottom of the logs is normal. If excessive sooting is found, the fireplace will require adjustment. Contact your dealer.
- Inspect the burner and remove any debris.
 - Make sure the burner is not warped, cracked, or damaged.
 - Check the firebox and area around the pilot to make sure there is no warping or damage.
 - If any problem is found, discontinue use and contact your dealer for service.
- Replace the log set. Clean and replace the glass (see Glass Cleaning on page 22). If the glass is damaged, replace. Make sure the gasket along the perimeter of the glass contacts the face of the firebox and forms an air-tight seal. If it does not, re-align or replace the gasket to insure an air-tight seal.
- Inspect the area behind the access door. Clean if necessary. Check the gas control valve and the gas lines. If damage is found, discontinue use and contact your dealer for service. Clean the air channels, ducts, and blower (if applicable).
- Start the main burner. Inspect the main burner and pilot flame. After 15 minutes the flames should be orange/yellow and not touch the top of the firebox. If the pilot or main burners do not burn correctly, contact your dealer for service. Monitor blower operation.
- Remove any debris or vegetation near the vent termination. Contact your dealer if any sooting or deterioration is found near the vent termination. Venting system should be examined by a qualified agency.



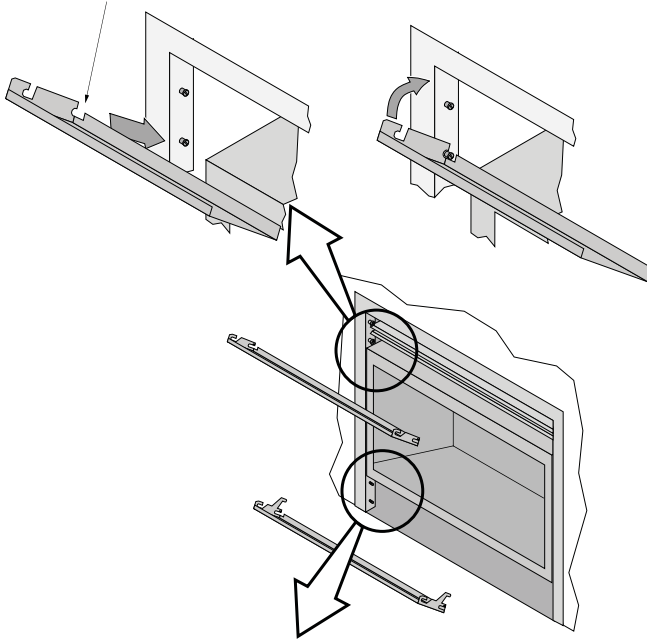
Grill Installation and Removal

Follow the directions below to install.

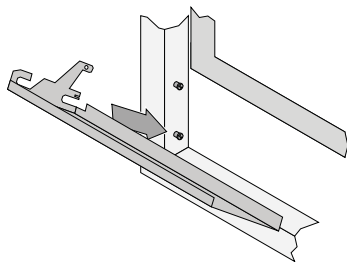
Upper Grill Installation

Hold the grill at an angle and insert the lower slot over the lower bushing on the fireplace (both sides)

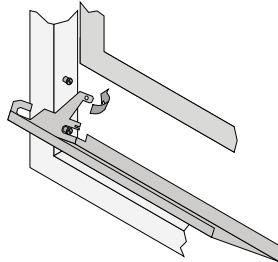
Swing the grill upwards to engage the upper slot. You will need to lift the grill slightly to get it over the bushing. Once in place the grill is held in place by gravity.



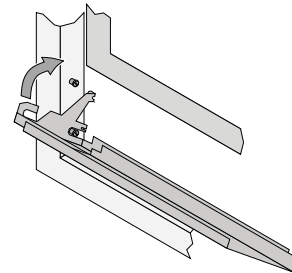
Lower Grill Installation



Hold the grill at an angle and insert the lower slot over the bushing on the fireplace (both sides). You may need to press on the grill to get the tab over the bushing (this prevents the grill from accidentally falling off).



Bend the tab outward on both sides. This is the end-stop for the lower grill, it allows the grill to swing forward.

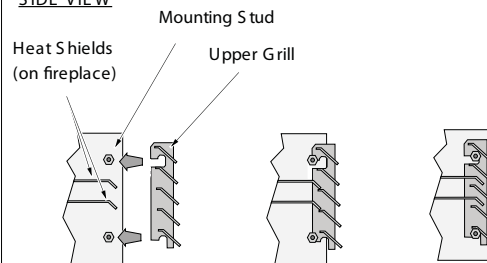


Swing the grill upwards to engage the upper slot. You will need to lift the grill slightly to get it over the bushing. Once in place the grill is held in place by gravity.

Upper Grill Installation (Lopi)

NOTE: The upper grill is difficult to install the first time - be patient, after you install it, you will know how it installs and it will be much easier the second time.

SIDE VIEW



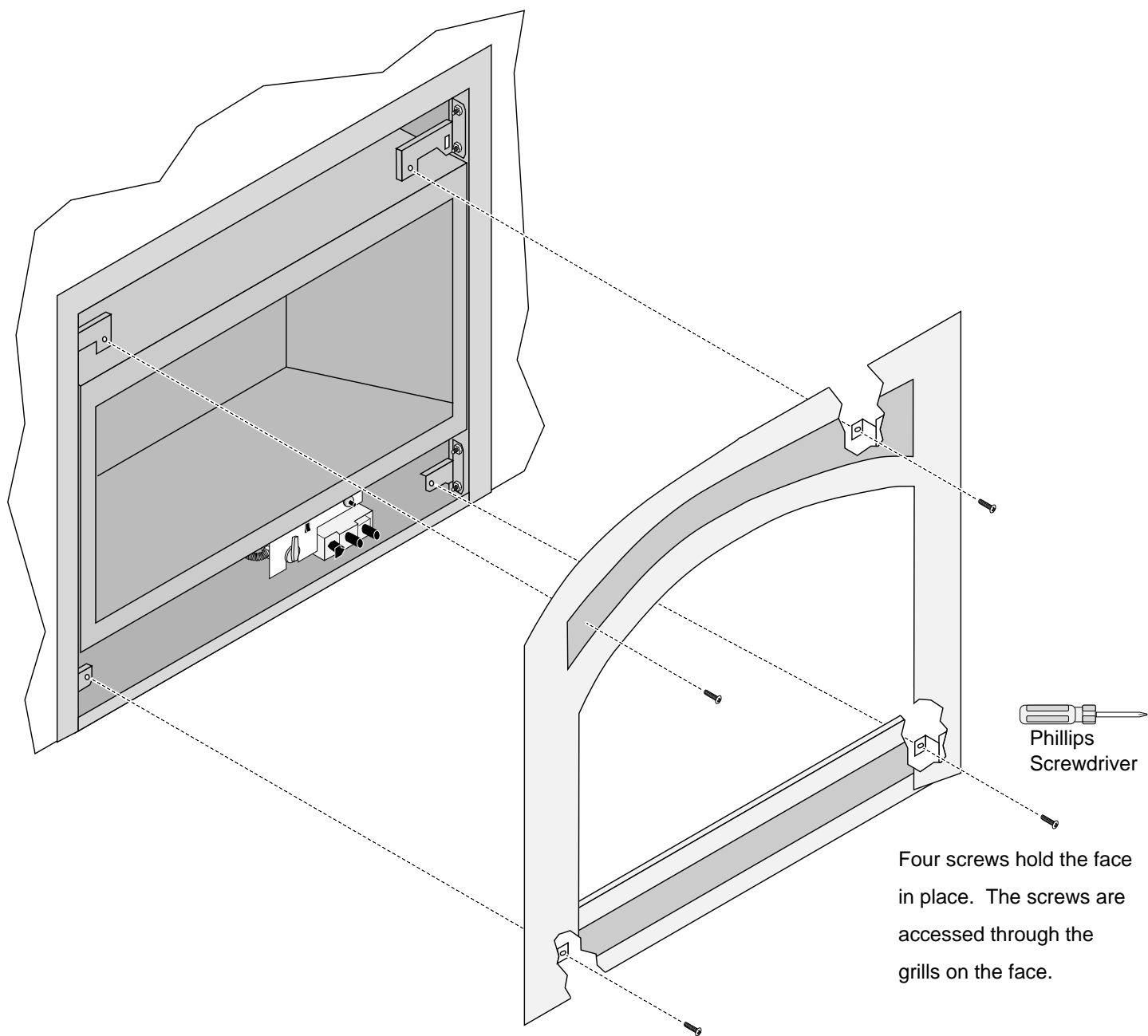
Position the grill so the slots on the grill align with the mounting studs.

You may need to push in and upwards on the grill as it inserts.

The grill, when fully inserted, will slide down and "click" into place.

Face Installation and Removal

Some fireplaces have a face that fits over the glass frame. The face can be removed following the directions below.



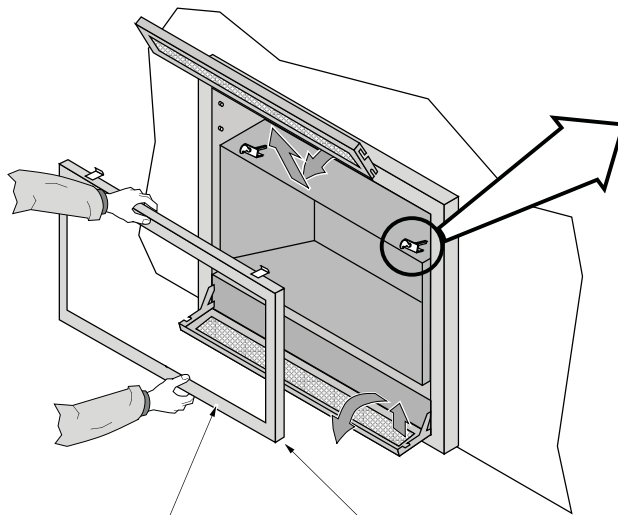
Glass Frame Removal and Installation

Warning: The appliance must be completely cool before removing the glass.

Warning: Do not strike or slam the glass.

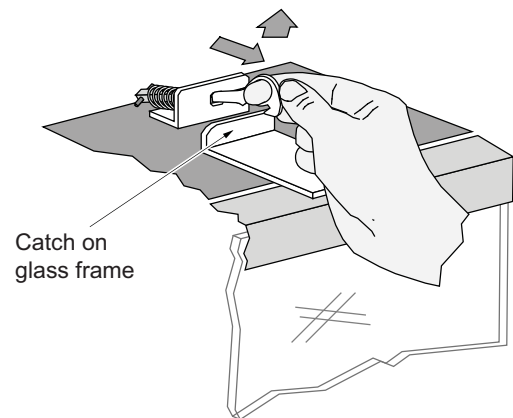
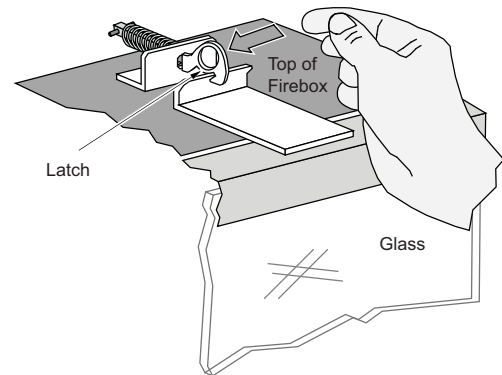
- a** Depending on the face being used, either:
- 1) Swing the access door down and remove the top grill, or
 - 2) Remove the face by unscrewing it or lifting it off -- see the instructions included with the face for details.

Open the 4 latches holding the glass frame in place, starting with the bottom. Follow the instructions shown to the right.



- b** Lift the glass frame up and pull it forward to remove.

NOTE:
You may need to lift the glass frame while re-attaching.



Re-Attaching the Glass Frame:

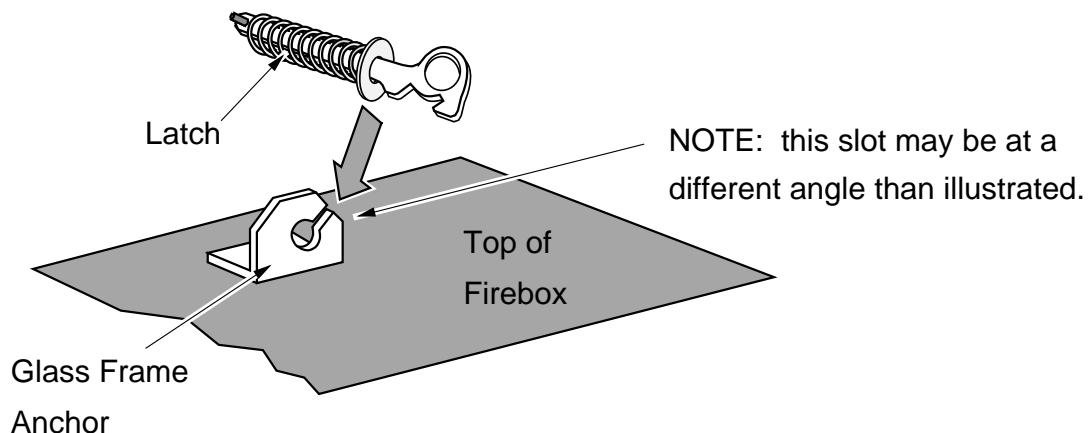
- 1) Hang the glass frame on the firebox.
- 2) While holding the frame in place, attach the upper latches (follow the instructions to the right in reverse).
- 3) Lift the glass frame slightly and attach the lower latches.

NOTE: Make sure the glass frame is fully in place -- it should be flush with the front of the fireplace when installed correctly.

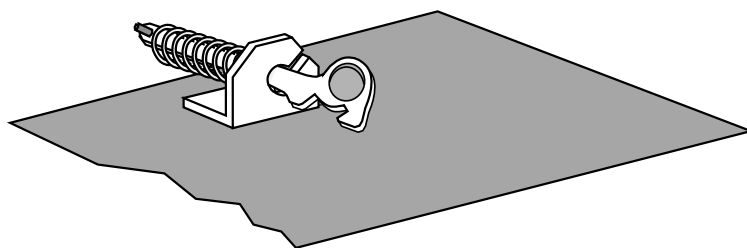
Glass Frame Removal and Installation (continued)

The latch can come loose from the latch assembly. This occurs only when it is rotated. Follow the directions below to re-install the latch if it comes loose.

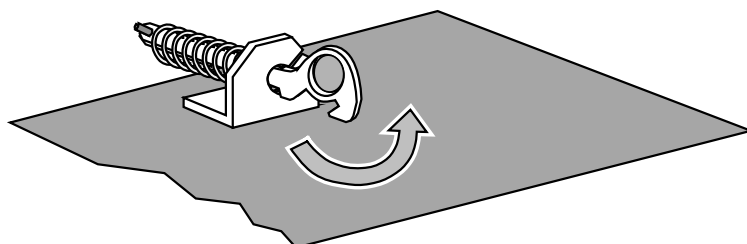
Hold the latch at an angle and insert it into the slot on the glass frame anchor.



Note how the washer on the latch fits behind the flange on the glass frame anchor.



Once fully inserted, turn the latch until it is upright.



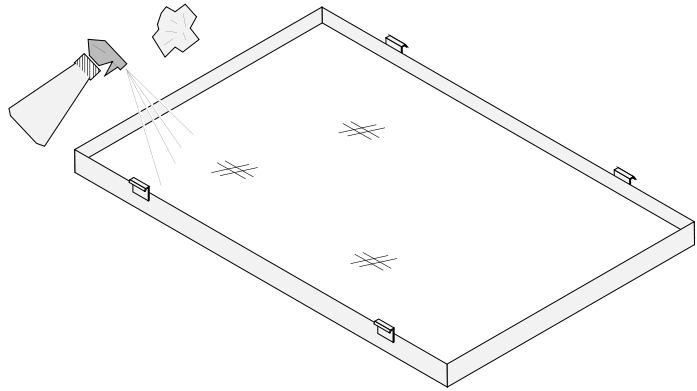
Log Set Installation

Log Set Overview

This fireplace has several log or media options. Refer to the instructions included with the logs or media for installation and removal.

Glass Cleaning

The glass may be cleaned with a non-abrasive cleaner.



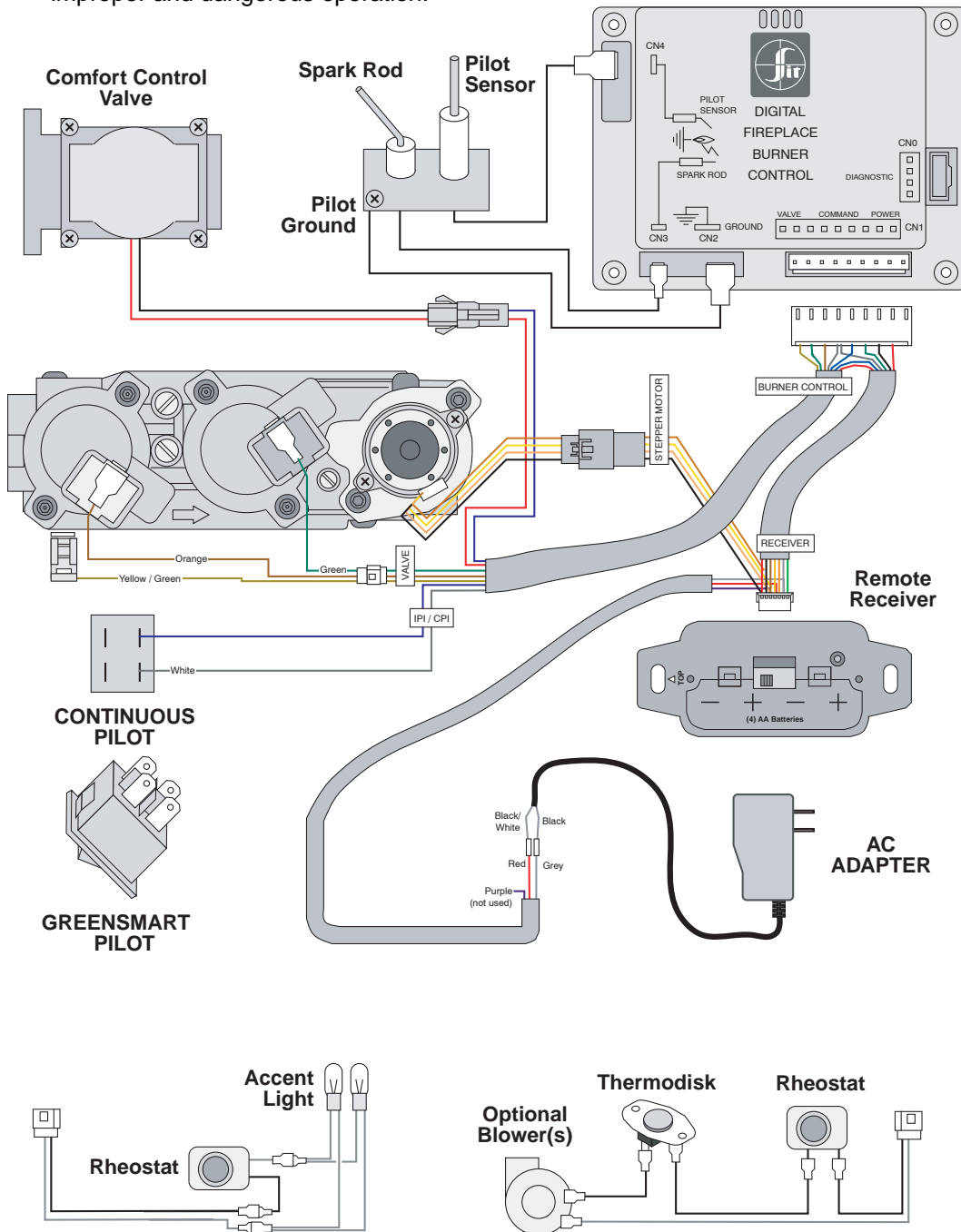
WARNING: do not operate the fireplace without the glass frame in place.

Troubleshooting Table

Problem:	Possible Cause:	Don't Call for Service Until You:
Main Burners Will Not Start	The ON/OFF switch is turned to "OFF"..... The remote control is not working correctly..... The thermostat is disconnected or set too low..... No Propane in Tank.....	Turn the ON/OFF switch to "ON" See the remote control instructions See "Thermostat Operation" Check Tank Level
Receiver Beeps	The power backup batteries are dead.....	Replace the batteries (see page 14)
Thermostat Does Not Work	The ON/OFF switch is turned to "OFF"..... The thermostat is set too low.....	Turn the ON/OFF switch to "ON" Check thermostat
Fireplace Will Not Distribute Heat	The fireplace is not getting electricity..... The fireplace is not up to temperature.....	Check the breaker switch Let the fireplace burn for at least 15 minutes
Flames Are Too Blue	The fireplace has just been started..... Improper air shutter adjustment.....	This is normal - see "Starting the Fireplace for the First Time" Adjust Air Shutter - contact your dealer
Flames Are Too Short (Under 6")	The flame height may be turned too low.....	Turn the flame height to "HI" - See "Adjusting the Flame Height"
Comfort Control Does not Work	The AA batteries may be dead.....	Replace the AA batteries (see page 14)
Thin Layer of Soot Covers the Glass	The logs or coals are placed incorrectly..... Improper air shutter adjustment.....	See "Log Set Installation" Adjust Air Shutter - contact your dealer

Wiring Diagrams

Caution: Label all wires prior to disconnection when servicing controls. Wiring errors can cause improper and dangerous operation.



Replacement Parts List

Caution: Use only Travis Industries replacement parts. Do not use substitute materials.

Warning: Do not operate appliance with the glass front removed, cracked, or broken. Replacement of the glass should be done by a licensed or qualified service person.

Contact your local Travis Industries Dealer for a Replacement Parts List

Limited 7 Year Warranty

25

Register your **Dragon Wholesaling** Limited 7 Year Warranty online at lopi.com.au or complete the enclosed Warranty card and mail it within **ten (10)** days of the appliance purchase date to: Dragon Wholesaling Pty. Ltd. Unit 2, 16 Lexington Drive Bella Vista NSW 2153 Australia. **Dragon Wholesaling** warrants this gas appliance (appliance is defined as the equipment manufactured by Travis Industries, Inc.) to be defect-free in material and workmanship to the original purchaser from the date of purchase as follows:

Check with your dealer in advance for any costs to you when arranging a warranty call.
Mileage or service charges are not covered by this warranty. This charge can vary from store to store.

Component	Years 1 & 2 Parts & Labor	Years 3 Through 5 Parts & Labor	Years 6 & 7 Parts Only
Burner Assembly Burner Pan Assembly, Air Shutter Assembly, Main Burner Orifice	<input checked="" type="checkbox"/>		
Electrical Assembly (within heater structure): Wiring harness, snap discs, rheostat speed control	<input checked="" type="checkbox"/>		
Gas Control Assembly Adjustable control valve, fireplace controller, pilot assembly and pilot wiring	<input checked="" type="checkbox"/>		
Glass Glass (breakage from thermal shock)	<input checked="" type="checkbox"/>		
Ceramic Logs Log Set, Embers	<input checked="" type="checkbox"/>		
Gold, Nickel & Copper Plating Face & Door (see "Conditions and Exclusions" # 9)	<input checked="" type="checkbox"/>		
Accessories Firebacks, Andirons, etc.	<input checked="" type="checkbox"/>		
One-Way Freight Allowance One-way freight allowance on pre-authorized repair done at factory is covered.	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	
Convection Heat Exchanger Convection heat exchanger assembly	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	
Firebox Assembly Adjustable Air Restrictor, Pressure Relief Mechanisms, Glass Attachment Mechanism	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>

EXCLUDED COMPONENTS:

Paint, Gasketing, and Accent Light Bulbs

CONDITIONS & EXCLUSIONS

- This new gas appliance must be installed by a qualified gas appliance technician. It must be installed, operated, and maintained at all times in accordance with the instructions in the Owner's Manual. Any alteration, willful abuse, accident, neglect, or misuse of the product shall nullify this warranty.
- This warranty is nontransferable, and is made to the ORIGINAL purchaser, provided that the purchase was made through an authorized DRAGON WHOLESALING dealer.
- Discoloration and some minor expansion, contraction, or movement of certain parts and resulting noise, is normal and not a defect and, therefore, not covered under warranty. The installer must ensure the appliance is burning as per the rating tag at the time of installation. Over-firing (operation above the listed BTU rate) of this appliance can cause serious damage and will nullify this warranty.
- The warranty, as outlined within this document, does not apply to the chimney components or other Non-Travis accessories used in conjunction with the installation of this product. If in doubt as to the extent of this warranty, contact your authorized DRAGON WHOLESALING retailer before installation.
- Dragon Wholesaling will not be responsible for inadequate performance caused by environmental conditions such as nearby trees, buildings, roof tops, wind, hills or mountains or negative pressure or other influences from mechanical systems such as furnaces, fans, clothes dryers, etc.
- This Warranty is void if:
 - The unit has been operated in atmospheres contaminated by chlorine, fluorine or other damaging chemicals.
 - The unit is subject to submersion in water or prolonged periods of dampness or condensation.
 - Any damage to the unit, combustion chamber, heat exchanger or other components due to water, or weather damage which is the result of, but not limited to, improper chimney/venting installation.
- Exclusions to this 7 Year Warranty include: injury, loss of use, damage, failure to function due to accident, negligence, misuse, improper installation, alteration or adjustment of the manufacturer's settings of components, lack of proper and regular maintenance, damage incurred while the appliance is in transit, alteration, or act of God.
- This 7 Year warranty excludes damage caused by normal wear and tear, such as paint discoloration or chipping, worn or torn gasketing, corroded or cracked logs, embers, etc. Also excluded is damage to the unit caused by abuse, improper installation, modification of the unit, drilling of the orifices, or the use of fuel other than that for which the unit is configured. Units are shipped for natural gas and must be converted to propane using the included conversion kit. Confirm fuel configuration with your installer.
- Damage to gold or nickel surfaces caused by fingerprints, scratches, melted items, or other external sources left on the gold or nickel from the use of cleaners other than denatured alcohol is not covered in this warranty.
- DRAGON WHOLESALING is free of liability for any damages caused by the appliance, as well as inconvenience expenses and materials. Incidental or consequential damages are not covered by this warranty. In some states, the exclusion of incidental or consequential damage may not apply.
- This warranty does not cover any loss or damage incurred by the use or removal of any component or apparatus to or from the gas appliance without the express written permission of DRAGON WHOLESALING and bearing a DRAGON WHOLESALING label of approval.
- Any statement or representation of DRAGON WHOLESALING products and their performance contained in DRAGON WHOLESALING advertising, packaging literature, or printed material is not part of this 7 year warranty.
- This warranty is automatically voided if the appliance's serial number has been removed or altered in any way. If the appliance is used for commercial purposes, it is excluded from this warranty.
- No dealer, distributor, or similar person has the authority to represent or warrant DRAGON WHOLESALING products beyond the terms contained within this warranty. DRAGON WHOLESALING assumes no liability for such warranties or representations.
- Dragon Wholesaling will not cover the cost of the removal or re-installation of hearths, facing, mantels, venting or other components.
- If for any reason any section of this warranty is declared invalid, the balance of the warranty remains in effect and all other clauses shall remain in effect.
- THIS 7 YEAR WARRANTY IS THE ONLY WARRANTY SUPPLIED BY DRAGON WHOLESALING, THE MANUFACTURER OF THE APPLIANCE. ALL OTHER WARRANTIES, WHETHER EXPRESS OR IMPLIED, ARE HEREBY EXPRESSLY DISCLAIMED AND PURCHASER'S RECOURSE IS EXPRESSLY LIMITED TO THE WARRANTIES SET FORTH HEREIN.**

IF WARRANTY SERVICE IS NEEDED:

- If you discover a problem that you believe is covered by this warranty, you **MUST REPORT** it to your DRAGON WHOLESALING dealer **WITHIN 30 DAYS**, giving them proof of purchase, the purchase date, and the model name and serial number.
- Dragon Wholesaling has the option of either repairing or replacing the defective component.
- If your dealer is unable to repair your appliance's defect, he may process a warranty claim through DRAGON WHOLESALING, including the name of the dealership where you purchased the appliance, a copy of your receipt showing the date of the appliance's purchase, and the serial number on your appliance. At that time, you may be asked to ship your appliance, freight charges prepaid, to DRAGON WHOLESALING. DRAGON WHOLESALING, at its option, will repair or replace, free of charge, your DRAGON WHOLESALING appliance if it is found to be defective in material or workmanship within the time frame stated within this 7 year warranty. DRAGON WHOLESALING will return your appliance, freight charges (years 1 to 5) prepaid by DRAGON WHOLESALING, to your regional distributor, or dealership.
- Check with your dealer in advance for any costs to you when arranging a warranty call. Mileage or service charges are not covered by this warranty. This charge can vary from store to store.

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